STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Aurora Patao ARCH	CHAPTER 100.1
Address: 15-1395 29 th Avenue, Keaau, Hawaii 96749	Inspection Date: September 21, 2020 – Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute (SCG) #1, with a history of past positive tuberculosis (TB) skin test, TB signs and symptoms form completed and signed by SCG #1 and facility RN. Please submit a revised copy with your plan of correction (POC).	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. SCG#1 went to her employments Tfiel and requested TB assessment from to be aligned by their physician.	10-7-2w)

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute (SCG) #1, with a history of past positive tuberculosis (TB) skin test, TB signs and symptoms form completed and signed by SCG #1 and facility RN. Please submit a revised copy with your plan of correction (POC).	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I will remind SCG to request TB Assessment form to be argined by the physician during check-up. I will mite it in the reminders list. When she gives it to me, I will reminder to make some at Digned by the physician	10/7/2020

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #1 — no annual physical examination since 08-22-19. Please submit a copy with your POC.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. I made appointment with the clinic. PE compatible by an ARRN.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #1 – no annual physical examination since 08-22-19. Please submit a copy with your POC.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the fature I will make appoints two months be fore it is due. I will orda this he my reminder hist. I will review my hist months	10/6/2020 winti

RULES (C	CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounting disbursements shall be kept or receipts for expenditures, and resident's possessions. FINDINGS Resident #1 — belongings list Please submit a copy with you	ng of resident's money and an ongoing basis, including a current inventory of not updated since 03-15-18.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY YES- I updated Residents clothing and valuable hist.	10/10/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 - belongings list not updated since 03-15-18. Please submit a copy with your POC.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I will update residently belongings yearly or whenever the has anything new or discourded to note it in the residual flir in my herindus hist and to herew the list monthly.	10/11/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3: A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS SCG #2 – no training to administer prescribed medications (oral & topical) provided by Resident #1 case manager. Please submit a copy with your POC.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Informed CM that my new SCG needs training to administer oral and topical medication. Training completed by CM	10/2/2020

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$\frac{11-100.1-83 Personnel and staffing requirements. (1)}{\text{In addition to the requirements in subchapter 2 and 3:}}	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I will inform any new SCG. he fore working with the residents. I will add this to my late of members and review it monthly.	10/2/202

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and s (c)(2) Case management services for each expanded ARCI-resident shall be chosen by the resident, resident's far surrogate in collaboration with the primary care give physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCI resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a compress assessment of the expanded ARCH resident's needs of shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutrespiritual, rehabilitative needs of the resident and any specific need of the resident. This plan shall identify services to be provided to the expanded ARCH resides shall include, but not be limited to, treatment and memorary of the expanded ARCH resident's physician of APRN, measurable goals and outcomes for the expandance of the expanded ARCH resident; specific procedures for intervention services required to meet the expanded ARCH residenceds; and the names of persons required to perform interventions or services required by the expanded Al resident; FINDINGS Resident #1 — "service plan" did not identify/list presmedications as interventions for "problems" such as 'hypertension & CKD" or "Unsteady gait, at risk for finjuries, osteoporosis." This is a repeat deficiency from your 2019 annual inspection. Please submit a revised copy with your POC.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 4/29/20 prote fied lase management and farfed a copy of the definion of the Service of the Se	7.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #I – "service plan" did not identify/list prescribed medications as interventions for "problems" such as "I have hypertension & CKD" or "Unsteady gait, at risk for falls & injuries, osteoporosis." This is a repeat deficiency from your 2019 annual inspection. Please submit a revised copy with your POC.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? The future if new problems are identified and new medicate are undered: I will notify Cimple to add it in the service plan. I will include this to my reminde hist and will neview it monthly.	10/31/20 acs

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(3) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Review the care plan monthly, or sooner as appropriate; FINDINGS Resident #1 – no care plan update/review for August 2020.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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	Resident #1 ~ no care plan update/review for August 2020.	11/2/20 CM refused to review, sign and do service plan monthly during visit. 11/10/20 Muse surveyor's ph. # given to CM or to discuss requirement to review, det and right sorma plan monthly 11/19/20 Problem resolved between Caseman owner à DOH. According to CM or Its okay Not to right, review, il each problem monthly.	ener 11/19/- ragement ner
		In the future if mew problem is identify and to review add it to service plan. I will add this to my remenders to	₽

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 — no documented face-to-face contact with case manager since July 1, 2020.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 9/29/20 Faxia a copy of deficiency report to come managements of the form case management for thing. Sept. Oct. 10/31/20 Reminded CM to be some to send me a copy of nursing assessment monthly	10/31/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 — no documented face-to-face contact with case manager since July 1, 2020.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the juture of numery ansessue fair us not received by the and for the and remind can far me a copy aid a send or far me a copy aid I write his in my reminders list to come can before and of month.	t 10/31/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #1 – no six (6) month comprehensive assessment.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 4/24/20 Notified Case management and faired the office a copy of the deficiently Report. 11/2/20 Per Case Management owner— In the nursing assessment form She high high ted. "Comouth comprehensing reassessment" This Shows that comprehensing assessment was completed. Copy of comprehensing assessment will not be given.	2

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Licensee's/Administrator's Signature:
Print Name: Aurora Patao
Date: 12-10-2020